Tender Mercies transforms the lives of homeless adults with mental illness by providing security, dignity, and community in a place they call home.
Dear Friends of Tender Mercies,

Summing up a year in the life of an agency like Tender Mercies is never easy. The residents whose lives we impact, the staff who dedicate their time and energy to achieve such incredible outcomes, the Board who sets our priorities, and our incredible volunteers who give of themselves so freely in order to help us accomplish our mission— all of these moving parts make for an incredibly complex “machine” that moves in such synchronization that I am often amazed how well it gets done.

Recently I’ve been asked on more than one occasion what the most difficult part of my job is. Most people assume that it’s the population we serve. Homeless adults with mental illness pose a completely unique set of challenges that requires the utmost patience and care imaginable. But fortunately, I have one of the most experienced and skilled staffs in the City, a staff who knows how to relate to the people we serve and can anticipate what challenges and roadblocks a TM resident might encounter recovering from life on the streets. My staff make my job easy. So what causes me stress? Sequestration. Uncertainty about government funding. My messy desk.


Our 1700+ volunteers insure that each of our residents gets at least one hot meal per day. Whenever I give a talk around town, someone in the crowd has heard of us because her child volunteers here or because his church serves a meal here. Our volunteers help us staff our many fundraising special events every year. They brave the heat at our golf outing and plan the Mortgage Bankers gala every fall.

Our donors set up recurring monthly gifts, conduct their year-end giving, shop at our special event auctions, and open up their hearts and wallets in ways that humble us. They help us bridge the gap between government and foundation funding to keep the lights on and provide the supportive services that our residents need to successfully recover from the wounds of homelessness and mental illness.

Lastly, our Board is top notch in the direction it provides. Our Strategic Plan has set the compass for how I lead. Tender Mercies has never had a stronger sense of its future and you, as a stakeholder, can rest assured as you read this that, “we know where we’re goin’ and we know where we’ve been.” We are incredibly proud of our rich heritage and of the housing model that our founders pioneered.

Thank you for all you do to support the pursuit of our mission,

Russell Winters
Chief Executive Officer

Front Cover: This mural is a tribute to items that many take for granted but are hugely important to the impoverished and homeless, including those Tender Mercies serves. The life-sized door in the middle conveys a sense of “home.” The items that radiate out mimic a mandala—a traditional circular art form that is itself a heartfelt personal journey, with patterns that correlate to parts of the psyche.

Designed by artist Kenton Brett and painted by Mr. Brett and ArtWorks Summer Youth Apprentices.
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Topic Design
Laura Humphrey - Vice President
Bartlett and Co.
Robert Lonnemann - President
Kohrs Lonnemann Heil Engineers, PSC
Denise Montfort - Treasurer
Deloitte LLP
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Rose Bloom*
Mitzi Bullock
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Marie Davis*
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Cheryl Flores*
Amanda Harris
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Tammy Kaiser
Nancy Lester*
June Melton
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Eugene Runyon
Robert Smith
Wilbert Smith*
LaQuita Tucker
Ronda Tuggle*
Carolyn Uddin
Mary Ann Whitfield
Yvonne Dawson-Granados Rivera*

*Part Time
Permanent Supportive Housing – (134 units)

Site-based housing which focuses on helping residents meet three overall goals:

- increase their skill levels and/or incomes
- achieve residential stability
- obtain greater self-determination (i.e., more influence over decisions that affect their lives)

Residents may stay in permanent supportive housing as long as they require support in meeting the above goals.

Transitional Housing – (16 units)

Residents of Transitional Housing are limited to a length of stay of up to 24 months. Residents of this program are required to be working actively on goals toward more independent living with the assistance of a Greater Cincinnati Behavioral Health Services (GCB) transitional case manager and other staff of the program. Psychiatric services are provided by GCB for these residents. The building is staffed 24 hours a day and residents receive support similar to that provided to residents of the Permanent Housing supervised building.

Living Skills – (available to all residents)

Many of Tender Mercies’ residents need assistance in meeting their basic needs of hygiene, nutrition, room maintenance, and financial self-sufficiency. As many of our residents continue to experience symptoms of their mental illness, even when taking medications, they require special assistance in learning to cope with their symptoms. The Living Skills Support Program develops a Service Plan identifying barriers to increased independence and coordinates/provides services noted. Hands-on training is provided to our residents around their activities of daily living in their own home. This program helps to build individual dignity while encouraging residents to engage in a community of peers.

The Living Skills Support Worker evaluates all new residents for their level of independence. For those who cannot demonstrate the ability to live successfully in housing, the Living Skills Support Worker develops a service plan to develop the necessary skills. More than 50% of those new residents show improvement in two or more living skills within 6 months.
Shelter Plus Care

Shelter Plus Care (S+C) provides rental assistance to a maximum of 15 Harkavy Hall and 15 Dana Hotel residents that local grantees must match with an equal value of supportive services appropriate to the target population. The S+C program was built on the premise that housing and services need to be connected in order to ensure the stability of housing for our population.

More Than Just Housing

Tender Mercies exists to serve the vulnerable and abandoned. Our residents have lived on the streets while trying to cope with their mental illness. We give them a home where they can be safe and live with dignity. We connect them with all the services they need and give them the tools to return to being a productive and respected member of the community. Many have neglected their basic medical care while living on the streets or in homeless tent camps. By helping these individuals tend to basic needs, we provide our residents access to much needed medical, nutritional, and dental services.

We are engaging residents in tracking and improving their primary health outcomes through a program of increased nutritional intake, personalized physical fitness options, increased health testing, and planning for a smoking cessation program. Furthermore, we are tracking each resident every six months on twelve measures of progress and working on strategies to improve resident wellness every six months.

For a housing referral:

Mary Grover – Director of Housing

513-639-7042
513-421-HOME (4663)
housing@tendermerciesinc.org
Source of Revenue
$3,753,419

Allocation of Expenses
$3,399,554

Dana provides Permanent Supportive Housing but is segregated due to recent Low Income Housing Tax Credit activity.

1,535 Volunteers
37,878 Volunteer Hours
$517,233 Value of Volunteer Services and Products
Employee of the Year 2012

Mitzi Bullock

Mitzi Bullock has been a member of the Tender Mercies family since 2004. Throughout her tenure she’s been the “go to” person for 2nd shift resident & staff needs. As a Residential Support Worker, Mitzi is responsible for helping maintain a safe & therapeutic community to ensure the achievement of program goals for residents. Mitzi assisted with beautifying our female residents during our “Ladies Day” which is a highly attended event facilitated by Tender Mercies staff. Mitzi brought in her own make-up products and made over several residents that day. Her involvement helped lift the spirits of a number of our residents. She truly embodies the mission of our agency!

When Mitzi isn’t bringing smiles to our residents’ faces she’s touching the lives of the elderly as an Activities Coordinator for a local nursing home. Helping has been one of Mitzi’s strongest assets throughout her career. She has been a prominent figure in her church home as a Sunday School Teacher as well as involved with community missions. It is an honor to have Mitzi as part of the Tender Mercies family! We appreciate her loyalty and admiration for our residents.
Felix Winternitz

Felix Winternitz is a longtime Cincinnatian who has spent the better part of the past quarter-century writing about Cincinnati and its personalities, first as a reporter at The Cincinnati Enquirer in the 1980s, then as an editor at Cincinnati Magazine, CityBeat, CincyBusiness magazine and OHIO Magazine.

“It’s astonishing how fast your life can change in a heartbeat,” says Felix now. “At first, all the things that worked so well in my life, suddenly didn’t. I couldn’t write three words together. I couldn’t read.”

Felix’s mental state dissolved from disturbing to dysfunctional. The 55-year-old journalist began to develop indicators of mental illness — panic attacks, fits of high anxiety, rapid heartbeat and fast breathing, and an unhealthy dependence on alcohol as self-medication. After nearly four decades in the workplace — 37 continuous years of never missing a day’s work — Felix began to suffer severe career setbacks. He was abruptly fired from three jobs in a row within the space of 30 months. His behavior and increasingly poor judgment left his family perplexed and alarmed; his wife finally asked him to move away.

“I was afraid some days to even get up in the morning. Some days, I’d spend a half-hour in the bathroom stall at the office, hiding from co-workers because I was in the midst of a panic attack.”

Flash forward just one year. Felix is now a resident at Tender Mercies. He’ll celebrate his first anniversary on Thanksgiving Day 2013, appropriately enough. Surrounded by supportive, knowledgeable staff and medical professionals, as well as by fellow persons with bipolar disorder in support groups, Felix is finally beginning to get better. He’s holding a part-time job at a publishing house and picking up the pieces of a regional history book he’d long since given up on writing. “My writer’s block, my inability to put a couple of words together on a blank computer screen, disappeared. Nowadays, I can’t wait to jump into a day of interviewing sources or writing articles.”

It took the professional experts at Tender Mercies and Greater Cincinnati Behavioral Health to accurately diagnose Felix with sub-threshold bipolar cyclothymatic disorder. “Medication has helped. But it was truly the support, the structured environment and the caring opinion of the Tender Mercies staff, combined with the daily and careful supervision of the drug regimen, that turned the trick.”

“I wake up in the morning embracing the day instead of fearing it. My reliance on alcohol has passed. I live to engage new people and meet fresh challenges and opportunities at my new job.”
Avery, a 22 year old Tender Mercies resident for 14 months, came to the office and answered her cell phone. “Yes, this is Avery. How may I help you? Yes, my career goal is to be a Social Worker. I just passed my GED exam two months ago and now my goal is to go to college. But first I want to work for at least a year to get settled before going to college. Yes, please give me that number and I would be happy to talk to them”.

What led Avery to this successful moment in time?

Avery was born in Georgia and reports dying three times at birth. Hers was a rough beginning to an even rougher life. Avery reports that at about the age of three years her mother became abusive to her, “in all ways: physically, mentally, emotionally, verbally”. Avery’s life turned from bad to worse, and Avery was sent to foster homes, became involved with the juvenile justice system, lived on the streets and became pregnant in 2009. Struggling to provide for her daughter, Avery found housing through the Department of Child and Family Services. However, she lost that housing and in 2011 gave her daughter to her aunt for safe keeping.

Defeated, Avery came to Cincinnati in January of 2012. Avery was seeking a better life for herself with the goal of finishing her education, working, and eventually getting her daughter back. Avery came to the Drop in Center, spending days walking the streets and nights crying herself to sleep. She had not had contact with her father for 18 years, but one day her father found Avery at the Drop Inn Center, and their relationship was reestablished with strong bonds. Eventually Avery’s father and step mother gained full and permanent custody of Avery’s daughter, now 3 ½ years old. Still at the Drop Inn Center, a second miracle occurred.

Avery met up with the Path Team of GCB and learned about Tender Mercies. In June of 2012, Avery applied to Tender Mercies and was accepted. Avery moved into Tender Mercies and slowly regained the stability she so long had sought. With her basic needs met and with the support of new found friends in Tender Mercies’ staff and residents, Avery ended an unhealthy relationship, and turned her attention to school. She began classes in 2013, and earned her GED on June 7, 2013 with an average score of 470, 20 points above the 450 average needed to pass. Avery is now well on her way to employment. Avery reports “Right now I am maintaining and keeping hope. I keep praying. I know with God, everything is going to be OK”. And so it will be.
Tender Mercies Celebrates Generosity

William J. Craven Mental Health Staff Education Fund Dedication

Family members of William J. Craven joined the staff and Board of Tender Mercies to dedicate the patio of Harkavy Hall and a noble Honey Locust Tree in memory of William J. Craven and to recognize the education fund established in his memory.

The fund, one of Tender Mercies’ most significant individual gifts ever received, allows us to provide for the cultivation of our greatest resource—our people—in a way that has never been possible. We are honored to provide education to our staff in the name William J. Craven.

The Beverly W. Hersch Needy Benefits Foundation

Representatives of the estate of Miss Beverly W. Hersch joined residents, staff, and Board members of Tender Mercies to dedicate the Dana Hotel patio in memory of Miss Hersch this past Spring.

A generous gift from her estate was recognized and commemorated in a ceremony honoring her memory, her notable philanthropy, and celebrating the honoring of her wishes for the use of her endowment.

Board and staff of Tender Mercies celebrate the dedication with members of William J. Craven’s family

Rick Nelson and Jan Frankel of the Beverly Hersch Needy Benefits Foundation
Tender Mercies’ Scorecard

At Tender Mercies, we track outcomes not only because our funders require measurement, but because we are continually striving to improve the level of services we provide to the 150 residents who call Tender Mercies home. We want to know how much of a difference we make in the lives of our residents.

In 2012, 72 formerly homeless people moved into Tender Mercies. We strive to assist our residents in moving from homelessness to self-sufficiency. In order to move 72 people into our homes, we need to be assisting in preparing our residents to live independently when appropriate and desirable. This is a measure of that effectiveness.

In 2012, 73% of our residents increased their income between entry and exit. One of our cornerstones is dignity (along with security and community). Dignity comes with an income, as does the decision making that leads to greater self-sufficiency. This is a distinguishing characteristic of Tender Mercies – we address not only housing, but the dignity of the individual.

In 2012, 81% of our residents in our five permanent supportive housing buildings maintained residency for at least a period of twelve months and 93% of our permanent supportive housing residents have maintained their housing with us for at least six months. For many of our residents, Tender Mercies represents a permanent home, where they are cared for, supported, and treated with dignity and respect. For others, we represent that stabilizing force to assist our residents in resuming their independent life. We want our residents, once they have a place to call home with us, to never lose that feeling that comes from having a permanent place to live.

Diane Rottinghaus and Jean Robson were instrumental in Celebritrees 2012

Our Results

<table>
<thead>
<tr>
<th>Percentage</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>93%</td>
<td>of PSH residents maintained residency for 6 months or more</td>
</tr>
<tr>
<td>88%</td>
<td>of Transitional Housing residents moved into permanent housing</td>
</tr>
<tr>
<td>212</td>
<td>residents served</td>
</tr>
<tr>
<td>73%</td>
<td>increased their income/sources of income from programs entry to exit</td>
</tr>
<tr>
<td>48</td>
<td>residents were awarded mainstream entitlement (SSI, SSDI, SSA) and/or governmental financial assistance</td>
</tr>
</tbody>
</table>
Volunteer Group of the Year 2012

The Good Ole Girls

Given to a group or individual in recognition of service to the agency in furthering its mission and values and whose service has made a significant and lasting positive impact on the organization and its residents.

The Good Ole Girls are a group of friends that has prepared meals for our residents for over 17 years. Ollie Mueller began serving meals with her church during the first year of our meal program. When she retired, she got her friends — Arleen Lang, Jean Thomas, Doris Hinkley, Grace Mueller and Carol Kelly to cook and serve in 1995 until this year when they retired. They have provided over 10,000 meals over the past 17 years.

We are honored that through the tough times in the neighborhood they continued to provide hot meals to our residents and help us uphold our organizational goals of security, dignity, and community.

Foot Clinic

Russ Porter and his team of dedicated and loyal nurses have provided a much needed and appreciated Foot Clinic to the residents of Tender Mercies for many years. Borne out of a life-changing experience he had serving the homeless and a strong family dedication to helping those less fortunate, Russ has been the foot healer and caregiver for many of our residents over the years. Saying that, “for the homeless, the feet are the primary mode of transportation,” he would provide foot care monthly to those most in need. The numbers of pairs of shoes Russ gave to our residents number well into the hundreds. Russ’s contributions have made their way into the hearts and souls (and soles) of Tender Mercies and we thank him for his dedication and skill.

$872,712

Annual Economic Impact of Mainstream Entitlements

5 residents recevied their GEDs
Neighborhood Partner of the Year 2012

Topic Design

Given to an organization or individual in Over the Rhine in recognition of a significant contribution to the Over The Rhine neighborhood — home to the residents of Tender Mercies and a working home for the staff, volunteers, and Board of TM, and whose work in OTR is consistent with the mission and values of Tender Mercies.

Topic is an integrated marketing services firm focused on design, technology and publicity. Topic has been a great friend to Tender Mercies over the years and in 2012, it really flexed its creative muscle with its “Sweater Getter” contest, auctioning off some wonderfully awful retro winter sweaters — all to benefit the mission of Tender Mercies. That’s a shopping spree we can all support!

Sister Kathleen Kelly Lifetime Achievement Award

Given to an individual whose life work has made a lasting impact to further the mission of Tender Mercies and help end homelessness.

When she began working at Tender Mercies in 1987, Sr. Kathleen Kelly made clients’ transitions to their new Tender Mercies home a seamless experience. Her community, the Sisters of the Precious Blood had given her permission to work with the “less fortunate.” She obtained food and clothing for residents and helped them navigate our federal system of cash and in-kind assistance so that they might receive the benefits to which they are entitled.

Twenty five years later, Sr. Kathleen still goes beyond being an advocate for those suffering from mental illness. She is mother, sister and friend to all. Residents know they can rely on her to help them develop personally, to become part of a community, and that she will assist in their remaining safe and protected.

The most valuable lesson we learn from this remarkable woman is it matters not if someone dresses strangely, acts bizarrely or exhibits poor hygiene, we are all worthy of respect and there is beauty in all. We are deeply grateful for the impact Sr. Kathleen has had advocating for the homeless and mentally ill in our community. She treats each and everyone with the utmost dignity and respect.

The inaugural Sister Kathleen Kelly Lifetime Achievement Award was named for this remarkable lady and given to her at the annual meeting in 2012.
Volunteer of the Year 2012

Nancy Stautberg

Given to an individual in recognition of service to the agency in furthering its mission and values and whose service has made a significant and lasting positive impact on the organization and its residents.

Our Volunteer of the Year for 2012 was Nancy Stautberg. Nancy has been coming to Tender Mercies every Monday for the past 25+ years. She brings healthy snacks. We call it Coffee and Chat when we are recruiting new volunteers, but it is so much more than that when Nancy puts her spin on it. She treats our residents with dignity and respect. She hangs out with them. She is a mom to many of them. She will answer phones, tidy up tables, advocate for residents.

Nancy “retired” in 2012 and is deeply missed.

Community Partner of the Year 2012

Ed Wolterman, American Mortgage Service Company

20 years ago Ed Wolterman was President of the Greater Cincinnati Mortgage Bankers Association, and he and Marcia Spaeth were good friends. He came down for a tour of Tender Mercies at Marcia’s invitation, met Father Chris Hall and was hooked. The first thing he did was donate his family’s van to TM – then said it was a natural fit for TM and the Mortgage Bankers to partner. He truly believed the Greater Cincinnati Mortgage Bankers should do more to give back to the community. He approached Tender Mercies to offer to put on what eventually became the annual gala. When Mortgage bankers were having a tough time and money was tight, they still had the gala. When you ask many Mortgage Bankers involved with the gala how they became involved with TM, many of them will say, “I received a call from Mr. Wolterman, and you don’t say ‘No’ to him.”
First Annual Taste of OTR

On August 10, 2013, Tender Mercies presented the First Annual Taste of OTR, a new tradition celebrating the tastes, flavors and sounds of Over-the-Rhine. “The Taste” not only showcased food, but the art, music, shopping and people that make OTR the cultural center of Cincinnati.

Approximately 4,000 people attended and sampled food from such award winning restaurants as Eli’s BBQ, Lavomatic, Kaze, and food trucks Dojo Gelato, Café de Wheels, just to name a few. Entertainment was provided by a variety of bands including lead act Wussy, The Almighty Get Down, Magnolia Mountain, The Cla-Zels, and Hayden Kaye.

This event was hailed a success by all in attendance and is the start of a great late summer tradition which continues Tender Mercies’ history of giving back to the community.

Cincinnati International Wine Festival

The Cincinnati International Wine Festival is a charitable, non-profit, fundraising organization established to raise funds and distribute grants in the Greater Cincinnati and Northern Kentucky area for programs in the arts, education, and health and human services.

Since 1991, over $3.9 million dollars has been raised and donated to worthy non-profit organizations. In 2013, the Wine Festival provided $330,000 to thirty-two organizations in our community! Tender Mercies is proud to have been named one of these beneficiaries for the 23rd annual festival! We are proud to partner with the Festival and provide volunteers for the festival. We celebrate the Festival’s long history of giving in the Cincinnati community.

The 2014 Festival will take place March 6-8, 2014.
Tender Mercies is extremely grateful for all of our donors. This list reflects all donations received between January 1, 2012 and December 31, 2012. If we inadvertently missed your name, we apologize. Please bring it to our attention and we will correct our error in future publications.

$10,000 and Above

American Mortgage Service Company
American Mortgage Services (Ed Wolterman)
Bacchanalian Society
Catholics United for the Poor
Charles Moerlein Foundation, Fifth Third Bank, Trustee
City of Cincinnati
Dr. Helen L. Luyben
Federal Home Loan Bank of Cincinnati
Glen Wright Donor Advised Memorial for George Fabe
Greater Cincinnati Behavioral Health Services
Hamilton County Mental Health & Recovery Devices Board
Hilliard Lyons
John A & Susan E. Pichtler Fund
Marge & Charles J. Schott Foundation
Mr. and Mrs. Edward T. Halloran
Mr. and Mrs. Gary C. Even
Mr. and Mrs. Glenn A. Groh
Mr. and Mrs. Hayden E. Meeker, III
Mr. and Mrs. James H. Steffen
Mr. and Mrs. James N. Day
Mr. and Mrs. John J. Cranley, IV
Mr. and Mrs. Kevin M. Tracy
Mr. and Mrs. Marcus K. Wilkins
Mr. and Mrs. Mike Hansen
Mr. and Mrs. Robert E. Brant
Mr. and Mrs. Timothy Juenke
Mr. and Mrs. Tony Humphrey
Mr. Andrew Howe
Mr. Bryon Shooner
Mr. James E. Evans
Mr. James Kennedy and Ms. Marcia C. Spaeath
Mr. John Byma
Mr. John Concannon
Mr. John E. Lanier and Ms. Jane Garvey
Mr. Keith Herrell
Mr. Todd S. Wood
Ms. Annette Phillips
Ms. Claudia L. Cline
Ms. Cristina Chucoes
Ms. Jayne Menke
Ms. Mary Beth Salyers
Ms. Mary D. Grote
Ms. Mary Kenney
Ms. Mary V. Ballard
Ms. Vera M. Bergdolt
Mt. Washington Presbyterian Church
Ohio National Foundation
Pilot Building Corporation
Presbyterian Church of Wyoming
RPP Containers
Skilled Care Direct
Steamax-Eastern, Ltd.
The 100 Times Foundation Corporation
The Catholic Foundation
The Columbus Foundation
The Greater Cincinnati Foundation
The Kroger Comapay
Topic Design
TRUSTR
Union National Mortgage
US Bancorp Foundation
US Bank
Value Path Insurance Co. LLC
Vanguard Charitable Endowment Program
Virginia K. Weston Assistance Fund of The Greater
Cincinnati Foundation
Westwood First Presbyterian Church Mission Committee

$5,000 to $9,999

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Dupee Family Foundation
Edward C. & Robert C. Bott Fund
Guardian Savings Bank, FSB/Union Savings Bank
Kenneth W. Scott Charitable Foundation
LKC Foundation
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Ohio Capital Corporation For Housing
Province of St John the Baptist of the Order of Friars Minor
St. Rose Church
Sycamore Presbyterian Church
The Edge Inn
The Health Foundation of Greater Cincinnati
The John Hauck Foundation

$1,000 to $4,999

4EG
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Al Neyer, Inc. Foundation
Alexa M. Schrimpf
Ann Petzel
Bartlett & Co.
Blank Rome LLP
Caliber Funding LLC
CBT Peter Strange
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InterAct for Change
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Foundation
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Landers-Buckner Family Donor Advised Fund
LaRosa's Pizza
LCS Foundation
Mary's Foundation

$1 to $999

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Aylas Architects, LLC
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Mannequin - A Boutique for Charity
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TRUSTR
Union National Mortgage
US Bancorp Foundation
US Bank
Value Path Insurance Co. LLC
Vanguard Charitable Endowment Program
Virginia K. Weston Assistance Fund of The Greater
Cincinnati Foundation
Westwood First Presbyterian Church Mission Committee
$1 - $999 continued

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Mr. and Mrs. Peter King
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Mr. and Mrs. Robert P. Wansthal
Mr. and Mrs. Robert Stauberg
Mr. and Mrs. Robert Woodwinss
Mr. and Mrs. Ronald A. Roth
Mr. and Mrs. Sam Lind
Mr. and Mrs. Samuel Cassidy
Mr. and Mrs. Scott D. Whalen
Mr. and Mrs. Scott E. MacEachen
Mr. and Mrs. T. Johningerprint
Mr. and Mrs. T. John K. Morris
Mr. and Mrs. T. John K Schulte
Mr. and Mrs. T. John Kraemer
Mr. and Mrs. T. John Atterbury
Mr. and Mrs. T. John Bromberg
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<td>United Way of Bristol, TN-VA Inc.</td>
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<td>William C. Riffle Associates</td>
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<td>Xavier University</td>
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### Gifts in Kind:

#### $1,000 to $2,999
- Artonomy
- Christmas for Jesus’ Poor
- Mr. and Mrs. Robert F. Cavelier
- Mr. and Mrs. Clifford J. Robson
- Mr. Mark Roberts
- Mr. and Mrs. Adam Scovanner
- Standard Textile
- TRAK Group

#### $1 to $999
- Abby’s Pub & Grill
- Advanced Cosmetic Surgery & Laser Center
- Agamemnon Brothers
- Appearance Plus Cleaners
- Apogee Dentistry
- Arnold’s Bar & Grill
- Arthur Murray Dance Studio
- Arthur’s
- Aston Oaks Golf Club
- Aubin Avenue Massage Studio
- Back Porch
- Binkers Tavern
- Boi Na Braza Brazilian Steak House
- Build-A-Bear Workshop
- Cappel’s Inc.
- Car King Auto Center
- CB Richard Ellis
- Century Inn
- Cheers to Art
- Chef Nila
- Chica Bands
- Christopher George Salon
- Churchill Downs
- Cincinnati Ballet
- Cincinnati Men’s Choir
- Cincinnati Museum Center
- Cincinnati Nature Center
- Cincinnati Parks/Wein Conservatory
- Cincinnati Reds Community Fund
- Cincinnati Shakespeare Company
- Cincy Haüs: American Legacy Tours
- City Cellars
- Clove Brook Country Club
- Coffee Break Roasting Co.
- Comey & Shepherd
- Coveland Center For Performing Arts
- Crave
- Dave & Buster’s
- Don Pablo’s Newport
- Dream Dinners – Anderson
- Eagle Tee Golf Center, Inc.
- Estee Lauder of Macy’s Kenwood
- Ferrar’s Little Italy
- Filter Fresh
- Fire Museum of Greater Cincinnati
- Frisch’s Restaurants, Inc.
- Frontgate
- Funky’s Catering
- Funny Bone Comedy Club
- Gabby’s Cafe
- GameWorks
- gē
- Georgia-Pacific
- Geraci Fine Jewelry
- Glamour Shots – Kenwood
- Gold Medal
- Golf Course at Kenton County
- Gorman Heritage Farm
- Graeter’s Manufacturing Co.
- Green’s Flower Shoppe
- Groppo Foods Inc.
- Heidelberg Distributing
- Heritage Club
- Hilton Cincinnati Netherland Plaza
- Hivers Catering
- Home Services Lending
- Hyde Park Tailors
- JAGS
- Jeff Thomas Catering
- Jeff’s Quick Stop
- Jim Broff Salon Central
- Kings Island
- Knuk N Futz Restaurant
- Lookout Joe
- Loveland Massage Center
- Luxy Blue Pizza
- Mad Potter
- Madeira Choice Meats
- Max Hot Bagels
- Morgan’s Livery
- Mr. and Mrs. Fernando Alvear
- Mr. and Mrs. Robert Dewitt
- Mr. and Mrs. Michael Hahn
- Mr. and Mrs. Roger T. Johannigman
- Mr. and Mrs. Michael Pianetto
- Mr. and Mrs. J. David Rosenberg
- Mr. and Mrs. Mark Zummo
- Mr. Shane Barger
- Mr. Michael Bockhorst
- Mr. Colin Grover
- Mr. Milton McPherson
- Mr. Marc Phelps
- Mr. Michael Ramundo
- Mr. Michael D. Steines and Ms. Ann Munson Steines
- Ms. Peggie Bailey
- Ms. Tamra Berry
- Ms. Christina Boehm
- Ms. Jill Denise
- Ms. Shannon Gruthfield
- Ms. Ann M. Lafferty
- Ms. Rita Peter
- Ms. Tammy Price
- Ms. Merle Rosen
- Ms. Caroline Schell
- Mt. Lookout Sweets
- Mt. Washington Jewelers
- M-Zone Inc.
- Newport Aquarium
- Nick & Tom’s
- Nielson & Sherry, PSC
- Oasis Golf Club
- Oxford Title Agency
- Papa John’s Pizza
- Party Source
- Paula Nealon Photography
- Playhouse In The Park
- Primavista Restaurant
- Queen City Sausage and Provision, Inc.
- Raul Haas Jewelers/Hyde Park
- Richter & Phillips Jewelers
- Rising Star Casino Resort
- Robin Wood Flowers
- Sako Fifth Avenue
- Salon LA
- Segway of Ohio
- Service Graphics – Printing Solutions
- Showcase Cinema
- Sia Spa
- Signature Pedicure
- Spring Grove Cemetery and Arboretum
- St. Anthony Messenger
- Statements Salon
- Sterling Cut Glass
- Tanco Bistro
- The Fig Leaf
- The Framery & Raymond Art Gallery
- The Glendalia
- The Summit at MQ
- The Westin Cincinnati
- The Woodhouse Day Spa
Gifts in Kind:
$1 - $999 continued

Theatre Management Corp.
Toby Keith's
Tracy Adams Natural Nails and Skincare
Tulips on Erie
United Dairy Farmers
Valenti Salon
VIP Backrub LLC
Washington Platform
Whole Foods
Wyden's
World of Golf – City of Florence, KY
Wyoming Florist

Gifts were made in memory of the following:

Mary Christine "Chrissy" Ambrosius, Sister of Marc Ambrosius
Norb and Mary Angela
Donald Beckman
James Berg
Stephen Buckner
Deacon Raymond Burger
David Burton
Suellen Chesley
Sean Combs
William J. Craven
Suhaila Beshara David
Martha Davis
Herman Blott
George Fabe
Hinckley's Mother
George Hopper
Carol Kelly
Harold LeBlond Jr.
Laura Joy Muntz
Shane Nicholson
Paul Ortiz
Jean Purcell Overbeck
John Edward Pecquet
Ann Perzel
Mary Juanita Rack
Mary Ranz
John Riordan
Gary John Ruehrwein
Anne Schlemmer
Cecelia Shooner
Joseph Vitucci

Gifts were made in honor of the following:

Louis Beck
The Honorable Sandra Beckwith
Mary Bennett
Frank and Rosemary Bloom
The marriage of Joan Burrell and Peter Ireton
Ben Cail
Michael S. Chamberlin
Claudia Cline
Maryellen Cosgrove
Marianne Helton and Rick Dammert
Pat Danneman
Connie Dryfus
Geraldine Ehrhart
James E. Evans
Joe Feldhaus
Phyllis Bach Frederick's Mother
John Frick
Bill and Sue Friedlander
Linda and Gary Greenberg
Hannah Greulich
Louis and Beth Guttman
Heile Family Carolers
Meg Hopple
Vera Hurd
Fr. Dennis Jasper
Mary Ann Jenike
Nancy Johannigman
Betty Kleeber
Marianne Kunnen-Jones
John Lanier
Elizabeth Mandeng
Linda Maupin
Betty McKenzie
Denis McGuillen
Terrie and Vince Minniti
Dr. Elizabeth Mueller
Patti Newberry
Mr. and Mrs. Jack Overbeck
Marriage of Philip Rafton and Janet Robson
Nancy Ragland
Phyllis and Bill Reid
Theresa Rein
Margi Ryan
Marcia Spaeth
Robert E. and Nancy Stautberg
Joe T. Stephens
Pam Venable
Kathy Weiker
The Whalen Family
Connie and Dave Williamson

Residents receive VA Healthcare

Residents were employed (either with the assistance of employment assistance programs or by finding employment on their own)
Chris and Wes Adamson (not pictured) conduct pet therapy with Blue and Tender Mercies residents James and David.

This is Reginald doing what he loves most - watching TV in the Dana Lobby.

Jonathan and Christa enjoying the Dana patio.

Students from the University of Colorado spent their “Alternative Spring Break” cleaning, organizing, and assembling new resident welcome packets at Tender Mercies.
From the Board President

I was out with my daughter last weekend; we were frequenting one of our favorite stores. An employee of the store, who has helped us on many occasions and was assisting us that day, asked me if I was a member of the Tender Mercies board. I was caught by the way she asked me as if she had been holding it in and just couldn’t any longer. I answered her, “Yes, I am”. She then shared with me that her brother had just become a resident of Tender Mercies. She said that he had been having problems since his early twenties and that her parents simply could not manage the situation but wanted to make sure that he was in a safe place and getting the assistance that he needed. I quickly assured her that he could not be in a better place. We talked a bit more about the wonderful care the staff would provide to her brother and the safe, clean and updated room he would live in. I gave her my card in case she or her parents had any questions.

As I reflected later on this conversation, I knew in my heart that what I explained to her was truly what Tender Mercies would provide to her brother. It is a place of security, dignity, and community in a place that he will call home. He will be surrounded by caring and committed staff members, ensuring that his needs are met but also urging and teaching him to manage his own life. Among a host of other services, they will coordinate his benefits, teach him life skills, and assist him in maximizing his independence, including finding employment if that is one of his goals. While I am certain that the decision to place their son at Tender Mercies was extremely difficult, I feel confident that it may have been the most beneficial thing his parents could have done for him.

I’m proud to be associated with this organization and especially its employees. Russell and his dedicated staff go above and beyond every day, working with what can be very difficult individuals and situations. On behalf of the board, I extend my heartfelt thanks for their dedication and compassion.

The Tender Mercies management team is managing the organization productively and efficiently. The organization is in enviable financial condition and projections tell us that will continue. The strategic plan initiatives are a point of focus that will provide the roadmap for the future, allowing Tender Mercies to remain strong and further share the compelling and impactful approach with more of this vulnerable population in our community.

My thanks to my fellow board members for their commitment to Tender Mercies. They provide thoughtful guidance to Russell and his team, and also serve as ambassadors and advocates for the organization.

If you are a current volunteer or donor, please know that your dollars and time are being used as effectively as possible in serving our residents. If you have not engaged with Tender Mercies yet, please consider becoming involved by sharing your time, talent or treasure. All are welcome.

Best,
Laura Humphrey
Tender Mercies is committed to the goals of security, dignity, and community, with and for its residents.

**Security** means a housing environment where residents’ personal safety is a priority.

**Dignity** means a housing environment that allows residents to develop personal, social, and economic strengths.

**Community** means a regular, predictable housing environment with a sense of belonging, family and affirmation of individuals.