

Privacy Policy: Tender Mercies, Inc.

Effective Date: April 20, 2018

Tender Mercies, Inc. respects the sensitive nature of private information that may be shared with us online or offline. This privacy notice discloses the privacy practices for Tender Mercies, Inc. and our website; <http://www.tendermerciesinc.org>. This privacy notice applies solely to information collected by this website, except where stated otherwise.

By visiting www.tendermerciesinc.org or sharing personal information with Tender Mercies via mail, phone, or other means, you are accepting the practices described in this Privacy Policy. Questions about this policy may be directed to info@tendermerciesinc.org or 27 West 12th Street, Cincinnati, OH 45202.

Information Collection, Use, and Sharing

We only have access to information that you voluntarily give us via email or other direct contact from you. We will use your information to respond to you, regarding the reason you contacted us. We will not sell or rent your information with any third party outside of our organization.

We use a credit card processing company to process donations. This company does not retain, share, store, or use personally identifiable information for any secondary purposes beyond processing your donation.

You can register on our website to receive news and information from us via email. If you have not elected to receive such materials by signing up online, emailing us, or telling us verbally we will not send them to you.

Types of Information Collected

We collect information about our online visitors directly from our visitors. We use this information to communicate with our supporters and to process their transactions. Tender Mercies may gather personal information (such as first and last name, home address, email address, phone number, etc.). Tender Mercies only gathers personal information as it relates to the transaction being performed. For example, to sign up for our e-newsletter, you will be asked to provide your name and email address. Donors will be asked for standard credit card information so that the donation can be processed. When you supply information about yourself for a specific purpose, we only use it for that purpose.

Updating Your Information

You may opt out of any future contacts from us, update your information, and/or request that we change your preferences for mailings and emails. You can do so at any time by contacting us at info@tendermerciesinc.org or 513-721-8666.

Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline. Wherever we collect sensitive information (such as credit card data), that information is encrypted. You can verify this by looking for a closed lock icon at the bottom of your web browser, or looking for "https" at the beginning of the address of the web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (e.g. Development or Finance) are granted access to personally identifiable information. The computers/servers on which we store personally identifiable information are kept in a secure environment.

Cookies

We use "cookies" on this site. A cookie is a piece of data stored on a site visitor's hard drive to help us improve your access to our site and identify repeat visitors to our site. Cookies can also enable us to track and target the interests of our users to enhance their experience on our site. Usage of a cookie is in no way linked to any personally identifiable information on our site.

Links

This web site contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of these sites. When you leave our site our privacy policy will no longer apply.

Visitors Residing Outside of the United States

This website is operated in the United States. If you are located in another country, please be aware that information you provide to us will be transferred to and processed in the United States. By using the site or providing us with any information, you consent to this transfer, processing and storage of your information in the United States, a jurisdiction in which the privacy laws may not be as comprehensive as those in the country where you reside or are a citizen.

Changes to our Privacy Policy

When changes may be needed to our privacy policy, we will post the updated policy with the revised effective date on our website.